

New solutions to overcome supply chain problems

Dear customers, dear partners

You may have noticed that the delivery times of some of our electronic levels (BlueLEVEL, BlueLEVEL-2D, wylerLEVEL, wylerCLINO), of the BlueMETER SIGMA and some further accessories have increased too much. The main reason behind this fact are problems in the supply chain, like many other companies are also facing today.

WYLER is continuously monitoring the supply of the needed raw material, components and modules for all of it's products. Components or modules in our products have already been replaced with alternatives, or WYLER purchases large last time buys for components & modules to have enough stock until the face out of a product.

We are familiar with situations where deliveries from suppliers will be delayed – this we can handle thanks to our long term planning and big inventory. The situation today, where already long time ordered components and modules are delayed and in some cases suppliers cannot even provide a date when the next delivery or partial delivery will happen is extraordinary.

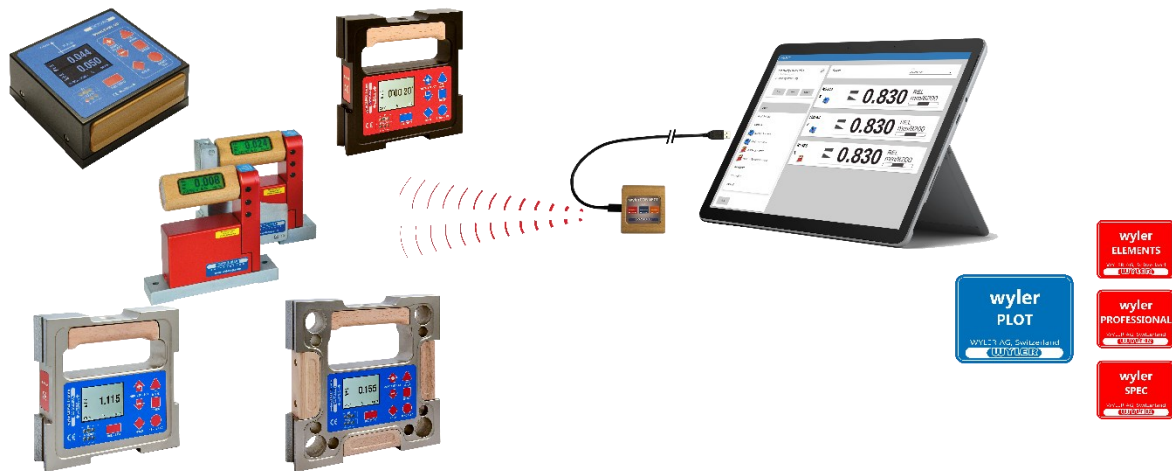
The biggest challenge today is one type of Bluetooth module we use in our products and the display module for the BlueLEVEL. For the display module of the BlueLEVEL our engineering could find an alternative solution and is now reengineering and testing the whole handle with a new integrated display module. This new solution will be ready for deliveries beginning of Q2/2022. The new display solution will not change any functionality or usability for the BlueLEVEL, it will be a one to one replacement. Latest news from the supply chain for the existing BlueLEVEL display even indicate, that WYLER will receive partial deliveries of it. Even so WYLER will finalise the new display solution to be ready if needed.

The solution for the lack of the Bluetooth modules will be a multistage approach. In the first step our engineering has already selected another Bluetooth module and our purchasing secured a first large badge of this module. This Bluetooth module will then be used for the BlueLEVEL's. Today we are working on the hardware changes and updating the firmware of the BlueLEVEL. We are confident today that also this solution will be ready for Q2/2022. The BlueLEVEL's with the new Bluetooth module will be fully compatible to the wylerCONNECT and the software-applications of wylerSOFT – Info-Center which uses the wylerCONNECT as interface. However the BlueLEVEL's with the new Bluetooth module will loose it's compatibility to the BlueMETER SIGMA, therefore WYLER developed wylerPLOT.

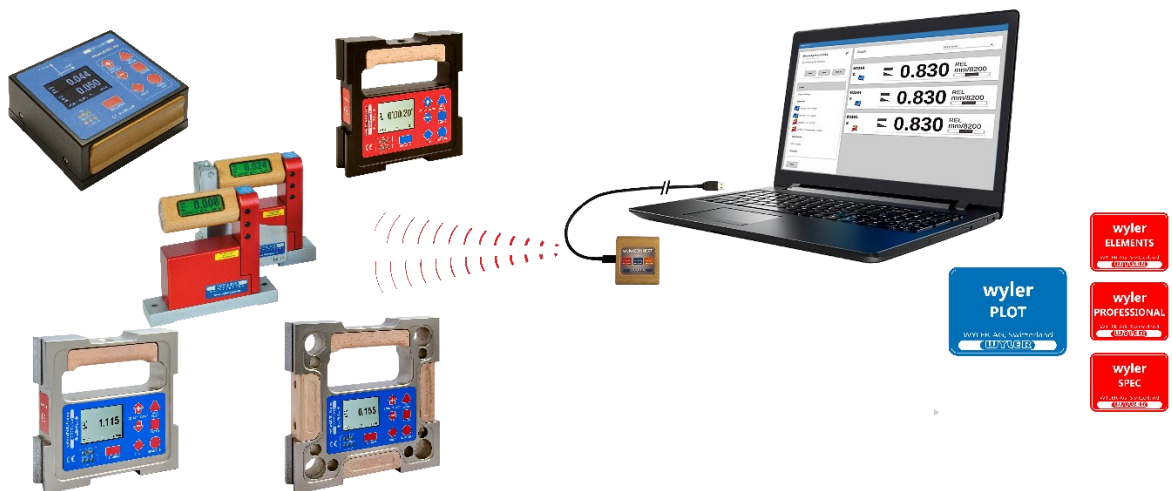
wylerPLOT

wylerPLOT will be a new software-application, which offers among other things similar functionalities like the BlueMETER SIGMA. wylerPLOT works with the interface wylerCONNECT and will be part of wylerSOFT – Info-Center. Planned release date for wylerPLOT is also Q2/2022.

wylerPLOT works via the wylerCONNECT of course also with the existing BlueLEVEL's, the BlueLEVEL-2D, the wylerLEVEL family, the wylerCLINO family and the Clinotronic S.



wylerPLOT runs on a tablet with Windows 10 (or higher)



wylerPLOT runs on a laptop with Windows 10 (or higher)

More information on wylerPLOT will follow in Q1/2022.

Parallel to all the work our engineering is putting into the new solutions, our purchasing is still constantly checking, if the actually used Bluetooth modules are not available somewhere worldwide. Of course they also check the supply of all other modules, components and raw-material.

All your ordered products with a confirmed delivery date until end of March 2022, will be delivered in the configuration as of today.

WYLER will inform about the new solutions and the situation for the supply of the Bluetooth modules again in Q1/2022 or even earlier if the supply chain problems of the Bluetooth module would change.

Kind regards

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